

Divided Attention: An Undesirable Difficulty in Memory Retention

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Abstract

How can we improve memory retention? A large body of research suggests that difficulty encountered during learning, such as when practice sessions are distributed rather than massed, can enhance later memory performance (see Bjork & Bjork, 1992). Here, we investigated whether divided attention during retrieval practice can also constitute a desirable difficulty. Following two initial study phases and one test phase with Swahili-English word pairs (e.g., "vuvi-snake"), we manipulated whether items were tested again under full attention or divided attention. Two days later, participants were brought back for a final cued recall test (e.g., "vuvi - ?"). Across three experiments (combined $n = 122$), we found no evidence that dividing attention while practicing retrieval enhances memory retention. This finding raises the question of why many types of difficulty during practice do improve long-term retention, but dividing attention does not.

Keywords: divided attention, memory, desirable difficulties

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Unused memories are often forgotten. For example, one might find it difficult to recall a childhood street address or a password on an old internet account. In both of these examples, the information was once frequently used and easy to recall but, following months or years of disuse, has become difficult to retrieve. Forgetting is also a major problem in educational contexts, where students are unable to retrieve learned material even just a few hours or days later (see, e.g., Schmidmaier et al., 2011, on forgetting by medical students). Although rehearsal of material can protect somewhat against forgetting, it is often insufficient. Understanding how to efficiently improve long-term retention would greatly benefit society, helping us to design more effective training and education programs. Bjork and Bjork (1992) offered one influential proposal with profound implications: the key to successful long-term retention is encountering difficulty during memory retrieval. This counterintuitive hypothesis, called the *Desirable Difficulties hypothesis*, is an empirical generalization supported by a diverse set of studies using many different manipulations of difficulty in many different contexts.

Several different desirable difficulties have been reported, including spacing rather than massing practice, testing rather than restudying, and randomly mixing material types rather than blocking. In the present study, we investigated an alternative means of increasing task difficulty without the inconvenience of requiring that participants wait before restudying material. It is well-documented that people have difficulty performing two tasks concurrently. The Desirable Difficulties hypothesis suggests that dividing attention during retrieval practice could actually improve memory retention, even while impairing performance during practice itself. Before describing our experimental approach, we review the Desirable Difficulties hypothesis and previous attempts to test it.

Desirable Difficulties

Bjork and Bjork (1992) noticed that introducing difficulties during practice often improves memory retention, which they called the Desirable Difficulties hypothesis. The *spacing effect* is the most commonly cited desirable difficulty (Bjork & Allen, 1970; Cepeda et al., 2009; Cepeda, Pashler, Vul, Wixted, & Rohrer, 2006). During practice, participants recall fewer items when retrieval practice is spaced apart, rather than massed closely together. However, when tested later for long-term recall a few days later, this difficulty effect usually reverses – participants recall more spaced items than massed items. Thus, although spaced study increases error rates during training (see, e.g, the rise in session-2 errors caused by greater session-2 spacing in Cepeda et al., 2009), it benefits later recall.

Another desirable difficulty is the *testing* effect, which is that practicing recall, rather than simply restudying, usually improves memory at a delay (Allen, Mahler, & Estes, 1969; Carpenter, Pashler, Wixted, & Vul, 2008; Carrier & Pashler, 1992; Roediger & Karpicke, 2006). Roediger and Karpicke (2006) had participants study prose passages and then either take a practice test (without feedback) or restudy the test material. At a five-minute delay, accuracy was lower in the test condition (75%) than restudy condition (81%). However, at greater delays (e.g., 1 week), the effect reversed – participants who had tested (56%) outperformed those who had restudied (42%). Again, although testing caused immediate difficulty, it benefited long-term retention.

Other difficulties introduced during practice also benefit memory retention. Randomly mixing conditions (called *contextual interference*; e.g., ABA-BAB) often impairs immediate memory performance relative to blocking (AAA-BBB), whereas it typically enhances delayed memory performance (Battig, 1966; Shea & Morgan, 1979). For example, Shea and Morgan

(1979) had participants learn to knock down freely moveable barriers in three prescribed orders. The blocked group performed one prescribed order, before moving onto the next (e.g., AAA-BBB-CCC). However, the random group performed the prescribed orders randomly by trial (e.g., ABC-CBA-BCA). The random group performed more poorly than the blocked group during acquisition. However, when tested for later retention (e.g., 10 days later), the random group performed the sequences much more quickly (1.31 s) than the blocked group (1.73 s).

Desirable Difficulties can largely be explained by Bjork and Bjork's (1992) theory of long-term memory encoding known as the *new theory of disuse* (see also, Bjork & Bjork, 2011; Bjork, 1994). According to this theory, any given item in long-term memory has both a storage strength and a retrieval strength. *Storage strength* refers to how well-learned a memory item is, and is assumed to never decline. *Retrieval strength* refers to how accessible a memory item is, and is assumed to decline over time if not in use. For example, a previous e-mail password or a previous home address might be high in storage strength but low in retrieval strength. In contrast, the order number at a restaurant where you ate lunch would have high retrieval strength but low storage strength.

The new theory of disuse can easily explain why introducing difficulty during practice aids in memory retention. A successful retrieval is assumed to positively increment both storage and retrieval strength. Critically, the permanent increment in storage strength is assumed to be greater if the current retrieval strength is low (i.e., if retrieval is difficult), rather than high. Thus, although retrieval difficulty typically impairs immediate memory performance, the theory makes the (perhaps counterintuitive) prediction that it will benefit future memory performance. Interestingly, most learners appear to be quite unaware of this relationship, readily mistaking temporarily high retrieval strength for high storage strength (Kornell & Bjork, 2009). Such a

metacognitive mistake causes the learners to perform poorly on a later test, because they underestimate the need for further study.

To summarize, the Desirable Difficulties hypothesis is an attractive empirical generalization that explains a wide variety of effects found in long-term memory research. For practical purposes, however, many of the desirable difficulties identified thus far are inconvenient to implement in the real-world. For example, spacing study sessions or varying the conditions of practice complicates the task of instructor and learner alike (cf. Dempster, 1988). Is there an easier way to implement Desirable Difficulties? For example, could a student obtain a benefit simply by turning on the television or radio while practicing retrieval of an already established memory trace?

Divided Attention and Long-Term Memory

Previous research has investigated the effects of dividing attention on long-term memory encoding and retention. First, it is well-established that dividing attention during initial memory encoding impairs long-term retention (Anderson & Craik, 1974; Baddeley, Lewis, Eldridge, & Thomson, 1984; Craik, Govoni, Naveh-Benjamin, & Anderson, 1996; Fernandes & Moscovitch, 2000; Murdock, 1965; Naveh-Benjamin & Guez, 2000; for an interesting exception, see Spataro, Mulligan, & Rossi-Arnaud, 2013). For example, Craik et al. (1996; Exp. 1) had participants encode 15-item word lists and then later perform a free recall task. During either encoding or recall, participants were asked to perform a secondary continuous reaction time task. In this secondary task, an asterisk could appear in one of four locations and participants pressed a corresponding key depending on where the asterisk was located. At a later test of long-term retention, fewer words were freely recalled following divided-attention encoding (5.09 words

recalled) than full-attention encoding (9.44 words recalled). This finding suggests that dividing attention impairs initial long-term memory encoding.

Many researchers have provided evidence that memory retrieval, like encoding, requires attentional resources, and that dividing attention at retrieval harms performance (Carrier & Pashler, 1995; Fernandes & Moscovitch, 2000; Jacoby, 1991; Moscovitch, 1994; Pashler & Carrier, 1996; Rohrer & Pashler, 2003; for possible exceptions that occur with certain highly-practiced memory retrievals, see Green, Johnston, & Ruthruff, 2011; Hommel, 1998; Logan & Schulkind, 2000). Carrier and Pashler (1995) used a psychological refractory period (PRP) paradigm to assess whether memory retrieval requires central attention. In the PRP paradigm, two speeded tasks are performed, with a variable stimulus-onset asynchrony (SOA) between the two tasks. The classic finding is substantial dual-task slowing on the second task, often attributed to a bottleneck in central processing. Given the existence of a central bottleneck, it is then possible to determine whether any particular processing stage on the secondary task requires the limited-capacity processing mechanism responsible for that bottleneck. Specifically, manipulating the duration of the target process should produce smaller difficulty effects at short SOAs than long SOAs (for a comprehensive discussion of this "locus-of-slack" experimental logic, see Pashler & Johnston, 1998). Employing this experimental logic, Carrier and Pashler (1995) had participants first memorize word pairs either one time (the difficult condition) or five times (the easy condition). Later, participants performed a cued recall task (Task 2) with a concurrent tone discrimination task (Task 1; high- or low-pitched tone?). The critical finding was additive effects of recall difficulty (word pairs studied one time or five times) and SOA. According to locus-of-slack logic, it indicates that memory retrieval was subject to the central

processing bottleneck. To put the point differently, dividing attention caused the memory retrieval on a recognition task to be postponed.

In sharp contrast to research on recognition tasks, some research has suggested (counterintuitively) that free recall is only moderately impaired by dividing attention (e.g., Baddeley, Lewis, Eldridge, & Thomson, 1984; Craik, Govoni, Naveh-Benjamin, & Anderson, 1996). However, it is possible that the distracting tasks did not place sufficient demands on the central “thought-like” processes required in memory retrieval. For example, Craik et al. (1996) used highly compatible stimulus-response mappings in their distracting tasks (e.g., pushing the left-most button for the left-most asterisk), which is known to decrease the demands on central attention. Consistent with this account, Rohrer and Pashler (2003), using a similar distracting task with arbitrary response mappings (rather than highly compatible), recently demonstrated substantial divided attention costs on free recall.

Taken together, the evidence suggests that dividing attention does generally impair memory retrieval, especially with only modest levels of retrieval practice. In the experiments reported below, we use divided attention manipulations known to produce substantial interference during memory recall.

The Current Study

As summarized above, previous research has shown that many types of difficulty instantiated during practice benefit later memory retention. Unlike many previously studied types of desirable difficulty, however, dividing attention has the potential to create desirable difficulty without constraining the scheduling of study. To our knowledge, no previous study has investigated this possibility of a divided-attention “benefit,” which is a seemingly logical extension of the Desirable Difficulties hypothesis.

Given that most dual-task studies show negative effects on long-term memory, one might argue that dividing attention is obviously not a desirable difficulty. However, many desirable difficulties (e.g., spacing and testing) produce an immediate performance cost, hence the name desirable “difficulty.” It is typically only after delay (e.g., 1-2 days or more) that the pattern reverses and the initial difficulty produces a subsequent benefit. Previous studies of divided attention (e.g., Craik et al., 1996) have almost exclusively tested memory immediately after practice. Thus, it is quite unclear whether a longer retention interval would reveal a dual-task benefit.

Based upon previous studies, dividing attention at initial encoding would likely not facilitate memory retention; rather, dividing attention should strongly impair encoding. However, dividing attention later in practice, when a memory trace has already been established and needs to be strengthened, might impede memory retrieval while still allowing participants to eventually complete the retrieval; that is, it might create a desirable difficulty that enhances learning. In terms of Bjork and Bjork's (1992) new theory of disuse, dividing attention may occupy cognitive resources that normally assist in memory retrieval, temporarily lowering memory retrieval strength. Assuming that dividing attention usually does not prevent successful retrieval altogether (i.e., it primarily affects latency), this reduced retrieval strength would lead to a larger-than-usual boost in storage strength.

One study has come close to testing the hypothesis that dividing attention during retrieval practice might benefit long-term retention (although, they did not explicitly claim to be testing for a desirable difficulty). Dudukovic, DuBrow, and Wagner (2009) had participants study pictures (3 s each) for later recognition. Next, during retrieval practice, participants performed a recognition task, either alone or with a concurrent tone discrimination task. When assessed two

days later, participants recognized significantly fewer words practiced with divided attention (80%) than full attention (89%) – an effect opposite to a divided attention benefit. However, we question whether this study provided a fair opportunity for a divided attention benefit. Pictures are rich in information and it would be very difficult to encode every detail during a single view of 3 s. Accordingly, the "retrieval practice" sessions provide opportunities for new encoding, which is already known to be harmed by divided attention. As a fair test of divided attention benefit, it seems important to use less-detailed study items (e.g., word-pairs or succinctly stated facts), where retrieval practice is a relatively pure opportunity for retrieval, not new encoding.

In the present study, participants learned Swahili-English word pairs and were later tested for recall. To maximize the potential benefits of dividing attention, we allowed participants to first establish a memory trace with full attention before dividing attention. Specifically, after studying each word-pair twice and practicing retrieving each English word once with full attention (see Figure 1), participants again practiced retrieval with full or divided attention. In full-attention conditions, participants performed a practice test (cued recall) with no additional task. In divided-attention conditions, participants performed a practice test with a concurrent tone counting task. We anticipated, based on previous research, that divided attention would slow retrieval and perhaps even result in some retrieval failures in immediate recall, similar to established desirable difficulties. The critical question, however, is how this retrieval difficulty would affect performance two days later, when participants were tested for memory retention with a cued recall task.

Experiment 1

The goal of this experiment was to determine whether dividing attention while practicing retrieval benefits later memory recall. In Session 1, participants learned 72 Swahili-English over

12 blocks with 6 words per block. Each block consisted of 3 consecutive phases, as shown in Figure 1: (1) a passive study session consisting of two presentations of each word pair, (2) a full attention test (typing the English word corresponding to the presented Swahili word), and then (3) a divided- or full-attention test. The test type in Phase 3 (dual vs. single) alternated between blocks. On divided-attention tests, participants counted the number of high-pitched tones within a sequence of 8 tones while a Swahili word appeared on the screen. After the tones ceased, participants responded first to the Swahili word, then to the tone counting task. Two days later (Session 2), participants received a final cued recall test for all 72 word pairs, under a full attention condition.

Across participants, the exact same word-pairs were used in the divided-attention and full-attention blocks. The critical question is whether dividing attention during memory retrieval creates desirable difficulty. If so, then participants should remember more words from the divided-attention condition than the full-attention condition in Session 2.

Methods

Participants. Forty-six University of New Mexico students participated for class credit. Five participants were excluded from final analysis because they failed to return for the second session. Another three participants were excluded because of low accuracy on the tone task (less than 70%). The resulting 38 participants averaged 19.2 years of age; 18 were female.

Apparatus. A Dell personal computer presented all visual stimuli on 19-inch CRT monitors and presented all audio stimuli via stereo headphones.

Materials and Procedure. In Session 1, participants studied the word-pairs and practiced recalling them. The word pairs were 72 Swahili-English words (see the Appendix). This word-

pair list contained no cognates and no words longer than six letters. Word order was randomized for each participant.

After reading written instructions, participants performed a practice block with 3 word pairs, familiarizing them with the procedure. Afterwards, participants performed the actual experiment of 12 blocks containing 6 word-pairs each. Each block was divided into three phases: (1) a study phase, (2) a full attention test phase, and (3) a full- or divided-attention test phase (see Figure 1).

In Phase 1, participants passively studied the word pairs. Each word pair appeared for 5 s, with the Swahili word in white above the English word in red. All word pairs were presented once in a random order, and then presented a second time in a new random order.

In Phase 2, participants performed a full-attention test, intended to establish a strong memory trace before introducing the divided-attention manipulation in Phase 3. Participants had 15 s to name the English counterpart of the presented Swahili word (which was presented in white). Below the Swahili word was the prompt “English?:” and a gray box where the participants typed their answer. The response appeared in red as it was typed and backspaces were allowed. To submit an answer, participants pressed the enter key. If the submitted response was incorrect, an error beep sounded and the correct answer was presented in red below the Swahili word for 4 s. If participants responded correctly, they simply continued to the next trial. During this phase, participants practiced each of the six word pairs once, in a randomized order.

In Phase 3, participants performed another test on each word pair, with either divided- or full-attention. This was the critical manipulation of the experiment. Full- and divided-attention conditions alternated by block; block order was counterbalanced across participants. In divided-

attention blocks, participants performed a concurrent tone task while performing a retention test (see Figure 1). Participants counted the number of high-pitched tones (800 Hz) amongst low-pitched tones (225 Hz). Of the 8 total tones, there were 3-6 high tones. The tones were presented for 160 ms and onsets of the tones were spaced 750 ms apart. The Swahili word cue appeared simultaneously with the onset of the third tone in the sequence. After the tones had ceased, participants were prompted to respond to the presented Swahili word (15 s maximum). If this word response was incorrect, they received feedback displaying the correct answer (4 s). Then, they were prompted to respond to the tone task (10 s maximum) with the message “Number of high tones?”. Participants typed their answer into a gray box. If the response was incorrect, the participant received immediate feedback displaying the correct number of tones. At the end of the block, participants received feedback about their accuracy in that block. If participants' tone task accuracy was too low in a block (below 80%), they received a warning advising them to focus more on tone-task accuracy.

The timing within the full-attention condition in Phase 3 was yoked to the timing within the divided-attention condition. Each trial began with a blank screen (1.5 s). Then, participants viewed the Swahili word for 4.5 s, mimicking the time spent during tone presentation in the divided-attention condition. Finally, participants were allowed to respond to the word task (15 s maximum). If they responded incorrectly, they received feedback. To mimic the time it took to type the response to the tone task in the divided-attention condition (estimated from pilot data), participants viewed a blank screen for 1.5 s before beginning the next full-attention trial. This yoking ensured that the spacing of retrieval (known to be an important factor) was nearly identical in the single- and divided-attention conditions.

Session 2 occurred roughly 48 hours after Session 1. In this session, participants completed a cued recall task followed by a recognition task. The cued recall task was similar to Phase 2 of Session 1. Participants were presented with a Swahili word and asked to type its English counterpart. Participants had 45 s to respond and were encouraged to continue trying to retrieve the English word until time ran out, rather than simply pressing the “enter” key and skipping to the next trial. After participants responded, they were told whether that response was incorrect, but were not told the correct answer. Participants completed 12 blocks of 6 word pairs each, in a random order. There was no performance feedback at the end of each block, though participants were allowed to take a break. The recognition task in Session 2 was similar to a multiple-choice test. Participants were presented with a Swahili word in white along with four English words in red, labeled 1 through 4. The three foil words were other English words that were studied in Session 1. Participants responded by pressing keys labeled 1, 2, 3 or 4 (the actual keys were 1, 2, 8 and 9, respectively). Participants were told whether each response was correct or incorrect, but were not told the correct answer.

Results and Discussion

Mean accuracy is shown in Table 1. First, preliminary t-tests were conducted on Session 1 data. Recall improved from 76.6% in Phase 2 (always full attention) to 86.8% in Phase 3 (full or divided attention), $t(37) = 8.34, p < .001$. In Phase 3, recall was not significantly worse in the divided-attention condition (85.7 %) than the full-attention condition (88.0%), $t(37) = 1.61, p > .10$. However, participants typed in correct answers more slowly with divided attention (3.7 s) than the full attention (2.1 s), $t(37) = 14.37, p < .001$. This latency effect (a slowing of 80%) indicates that our manipulation of retrieval difficulty was successful.

A two-way analysis of variance (ANOVA) with the factors Session (Phase 3 of Session 1 vs. Session 2) and attention condition (divided vs. full) was conducted on cued recall accuracy. Recall accuracy was much higher in Session 1 (86.8%) than Session 2 (15.5%), indicating dramatic memory loss, $F(1, 37) = 1196.298$, $MSE = .010$, $p < .001$, $\eta_p^2 = .982$. There was no main effect of attention, $F(1, 37) = 2.404$, $MSE = .005$, $p > .10$, $\eta_p^2 = .061$. The memory loss across sessions did not significantly differ between the divided-attention (70.7%) and full-attention conditions (71.9%), $F(1, 37) < 1$, $MSE = .004$, $p > .10$, $\eta_p^2 = .010$.

The critical question is whether practicing retrieval while dividing attention improved memory retention. If so, in Session 2, participants should have recalled more words practiced with divided attention than full attention. Pre-planned t-tests revealed no such divided-attention benefit in Session 2, either in the cued recall task (15.0% divided vs. 16.1% full), $t(37) < 1$, $p > .10$, or the recognition task (61.3% divided vs. 61.5% full), $t(37) < 1$, $p > .10$. Although there was no absolute benefit of prior practice with divided attention (suggesting no practical benefit), for theoretical reasons it is worth asking whether successful retrievals with divided attention in Session 1 are especially resistant to forgetting. Analyzing only words that were successfully retrieved in Session 1, we still find no benefit in Session 2 of divided attention (16.4%) relative to full attention (16.9%), $t(37) < 1$, $p > .10$. Similarly, on the cued recall task, participants were did not correctly answer words practiced under divided attention (5.4 s) faster than words practiced under full-attention (5.4 s), $t(34) < 1$, $p > .10$ (note: three participants could not be included in this analysis due to an absence of correct responses in one condition or the other on Session 2).

To summarize, we tested whether dividing attention during retrieval practice represents a desirable difficulty that improves memory retention after a delay. Participants responded much

more slowly in the divided-attention condition than the full-attention condition in Session 1 (by about 80%), indicating that retrieval was difficult. However, dividing attention was not "desirable" in that it did not produce any benefit in Session 2 on either a cued recall task or a recognition task.

Experiment 2

In Experiment 1, there was no long-term benefit of dividing attention during retrieval practice on memory retention. However, it is logically possible that some participants tried to avoid actually dividing attention on Session 1. That is, participants could have waited for the entire tone sequence to finish before beginning memory retrieval with full attention. This seems unlikely to have occurred frequently, given that recall latencies were delayed by only a few seconds; however, we cannot rule out the possibility that it occurred some of the time. In Experiment 2, therefore, we implemented a "forced" dual-tasking, where participants had to respond to the word task during the sequence of tones.

Participants. A new set of 49 University of New Mexico students volunteered for class credit. Four participants were excluded from final analysis because they failed to return for the second session. One participant was excluded because of low accuracy on the tone task in Session 1 (less than 70% of trials with a reported tone count within one of the actual count). Of the remaining 44 participants, the average age was 20.9 years and 32 were female.

Apparatus, Materials, and Procedure. The methods were identical to Experiment 1, except that the participants now had to respond to the word before the tones ceased (see Figure 1B). To allow for adequate time to respond to the word, we used 10 tones (instead of 8 as in Experiment 1). Of the 10 total tones, 3-7 were high tones. Because pilot participants had low tone counting accuracy, we increased the SOA between the tones from 750 ms to 1000 ms.

Again, the timing of the full attention condition was yoked to the timing of the divided attention condition. A blank screen appeared for 2 s followed by the Swahili-English word pair for 8 s. Then an additional blank screen appeared for 1.5 s to compensate for the average time taken to respond to the tone task. Again, this full attention yoking assured that any observed benefit in the divided attention condition would not merely reflect greater spacing between items. A final change is that the recognition task was dropped from Session 2, as it did not seem to provide different results from the (more traditional) cued recall task.

Results & Discussion

Mean accuracy rates are displayed in Table 2. Preliminary t-tests were conducted on Session 1 data. Cued recall accuracy increased from 71.9% in Phase 2 (full attention only) to 80.0% in Phase 3 (full or divided attention), $t(43) = 6.66, p < .001$. In Phase 3, recall accuracy was slightly lower in the divided-attention condition (78.0%) than the full-attention condition (82.0%) in Phase 3 of Session 1, $t(43) = 2.56, p < .05$. On trials where participants correctly answered the cued recall task, they did so more slowly in the divided-attention condition (3.6 s) than the full-attention condition (3.0 s), $t(43) = 8.07, p < .001$.

Accuracy was lower on the tone counting task in this experiment (77.8%) than in Experiment 1 (88.2 %), $t(80) = 3.92, p < .001$. Presumably, this decrement resulted from the “forced” dual-tasking in this experiment -- participants had to retrieve and type the English word during the tone sequence. However, mean lenient tone accuracy (responses within ± 1 of actual tone count are considered "correct") was 96.8%, suggesting that participants were genuinely attempting to count the tones.

The same two-way ANOVA from Experiment 1 was conducted on recall accuracy, with the variables Session (Phase 3 of Session 1 vs. Session 2) and divided attention condition

(divided vs. full). Recall accuracy was higher in Session 1 (80.0%) than Session 2 (17.0%), indicating memory loss, $F(1, 43) = 685.381$, $MSE = .026$, $p < .001$, $\eta_p^2 = .941$. Recall accuracy was not significantly different in the divided-attention condition (47.6%) and the full-attention condition (49.4%), $F(1, 43) = 2.471$, $MSE = .006$, $p > .10$, $\eta_p^2 = .054$. Memory loss was significantly less for divided-attention words (60.8%) than full-attention words (65.3%), $F(1, 43) = 5.045$, $MSE = .004$, $p < .05$, $\eta_p^2 = .105$; note that this significant effect stems from the fact that the divided-attention condition started at a lower accuracy in Session 1 and thus had "less to lose."

The critical question is whether dividing attention during retrieval practice improved later memory retention. If so, we would expect participants to recall more divided-attention words than full-attention words in Session 2. Pre-planned t-tests revealed no such divided-attention benefit on Session 2 (17.2% dual vs. 16.7% single), $t(43) < 1$, $p > .10$. Again, a more sensitive test for a divided-attention benefit would be to only look at retention of words successfully recalled on Phase 3 of Session 1. Even in this analysis, there was no significant benefit of divided-attention words (20.1%) to full-attention words (18.6%), $t(43) < 1$, $p > .10$. Similarly, participants did not recall words practiced under divided attention (4.9 s) faster than words practiced under full attention (4.9 s), $t(42) < 1$, $p > .10$ (note: two participants were excluded due to 0% accuracy in the full- or divided-attention word condition).

In summary, we used a modified procedure designed to force participants to retrieve the English word from the Swahili cue while counting tones. Nevertheless, participants still showed no divided-attention benefit on Session 2 recall.

Experiment 3

In Experiments 1 and 2, we found no evidence that dividing attention during retrieval practice created a desirable difficulty that improved memory retention. In both experiments, overall recall accuracy was relatively low in Session 2 (16.3%). This poor performance likely reflects presenting only six word-pairs per block, creating relatively massed practice (rather than spaced). We reasoned that such conditions were ideal for observing a benefit of dividing attention, since it is well-established that additional massed full-attention practice would produce little benefit. We attempted to take an otherwise easy memory retrieval (due to massed practice) and create the necessary retrieval difficulty by dividing attention. Clearly, this did not happen. Nevertheless, the memory retrievals in Phase 3 might have been so easy that even the divided attention manipulation could not raise difficulty sufficiently, precluding any divided attention benefit.

In Experiment 3 we addressed this issue by tripling the number of words per block (from 6 to 18 words). The extra spacing between the presentations of each word pair should make Phase 3 retrieval more difficult, which might give dividing attention a better opportunity to produce a benefit. It should also place overall Session 2 memory performance in a much higher range, reducing any concerns about floor effects.

Participants. A new set of 54 University of New Mexico students participated for class credit. Eight participants were excluded from final analysis because they failed to return for the second session. Three participants were excluded because of low accuracy on the tone task in Session 1 (less than 70% with lenient accuracy scoring in which a count within ± 1 is considered correct). Three other participants were excluded because of abnormally low accuracy on Phase 2 of Session 1 (less than 10%), suggesting that they were not following instructions. Of the remaining 40 participants, the average age was 20.1 years old; 28 were female.

Apparatus, Materials, and Procedure. All stimuli and procedures were identical to those of Experiment 2, except that participants now studied 18 word-pairs per block instead of 6. This meant that there were only 4 blocks total per session, instead of 12.

Results & Discussion

Mean accuracy is shown in Table 3. Recall accuracy improved from 49.9% in Phase 2 (full attention only) to 56.1% in Phase 3 (full or divided attention), $t(39) = 4.485, p < .001$. In Phase 3, recall accuracy was lower in the divided-attention condition (53.4%) than the full-attention condition (58.9%), $t(39) = 2.63, p < .05$. When accurate on the cued recall task, participants responded more slowly in the divided-attention condition (4.2 s) than the full-attention condition (3.6 s), $t(39) = 4.62, p < .001$. As in Experiment 2, the forced dual-tasking in the divided attention condition caused low tone counting accuracy (68.1%). However, mean lenient tone accuracy (+/- 1 tone) was 93.3%, suggesting that participants were actually dual-tasking but often missed a tone.

As in the previous experiments, a two-way ANOVA with the factors Session (Phase 3 of Session 1 vs. Session 2) and attention condition (full vs. divided) was conducted on mean recall accuracy. Recall accuracy was higher in Session 1 (56.1%) than Session 2 (31.0%), indicating some forgetting, $F(1, 39) = 181.066, MSE = .014, p < .001, \eta_p^2 = .823$. Recall accuracy was marginally lower in the divided-attention condition (42.0%) than the full-attention condition (45.1%), $F(1, 39) = 3.856, MSE = .009, p = .057, \eta_p^2 = .090$. The amount of memory loss was significantly less in the divided-attention condition (22.7%) than full-attention condition (27.6%), $F(1, 39) = 4.547, MSE = .005, p < .05, \eta_p^2 = .104$. However, the results are largely the result of a lower baseline in the divided-attention condition in Session 1.

The key question in this experiment is whether practicing retrieval with divided attention benefits later recall. Overall, Session 2 accuracy was much higher in this experiment (31.0%) than Experiment 2 (17.0%), replicating the classic spacing effect, $t(82) = 4.82, p < .001$. Despite this boost in overall Session 2 performance, participants still did not remember divided-attention words (30.7%) better than full-attention words (31.2%), $t(39) < 1, p > .10$. As a more sensitive test for a divided-attention benefit, we analyzed only words that were successfully retrieved in Phase 3 of Session 1. Still, participants did not remember a greater percentage of the divided-attention words (42.4%) than full-attention words (44.0%), $t(48) < 1, p > .10$. Participants were also not significantly slower to correctly answer divided-attention words (5.0 s) than full-attention (4.8 s) words, $t(40) < 1, p > .10$ (one participant was excluded due to 0% accuracy in the full-attention or divided-attention condition).

In summary, participants practiced more words per block in this experiment, to provide more opportunity for participants to benefit from retrieval during Phase 3 of Session 1 and to boost overall accuracy on Session 2 (taking performance further from the floor). The extra spacing of items on Session 1 in this experiment, compared to Experiment 2 did in fact nearly double recall in Session 2. This finding argues against the claim that there was a floor effect in the previous experiments, since the extra spacing was still able to produce a very large benefit. However, dividing attention again did not improve memory retention.

General Discussion

The Desirable Difficulties hypothesis characterizes an important tradeoff that is widespread in human memory (Allen et al., 1969; Bjork & Allen, 1970; Craik, 1970; Carrier & Pashler, 1992; Cepeda et al., 2009, 2006; Gardiner, Craik, & Bleasdale, 1973; Roediger & Karpicke, 2006). In the current study, we asked whether dividing attention can also represent a

desirable difficulty, offering a useful tool in real-world contexts. Dividing attention often impairs performance on a secondary task, and there is evidence that memory retrievals are no exception (especially when they are not highly practiced; Carrier & Pashler, 1995; Fernandes & Moscovitch, 2000; Jacoby, 1991; Moscovitch, 1994; Pashler & Carrier, 1996; Rohrer & Pashler, 2003). So, it seemed reasonable to expect that dividing attention might also create a desirable difficulty during retrieval practice and thereby benefit memory retention. In terms of the new theory of disuse, dividing attention might temporarily decrease retrieval strength, generating an especially large boost in storage strength (Bjork & Bjork, 1992).

In our experiments, participants learned 72 Swahili–English word pairs. Half of the word-pairs were practiced while performing an irrelevant tone task (divided attention), while the other half were practiced with no additional task (full attention). Two days later, participants performed a final memory recall test. In Experiment 1, participants studied 6 words per block and, in the divided attention condition, recalled words after the tones had ceased. Although dividing attention prolonged recall latency in Session 1, it did not improve retention in Session 2 on recall or recognition performance (see Figure 2). In Experiment 2, we employed a “forced” dual-tasking in the divided attention condition, where participants had to respond to the word prompt before the tones ceased. Again, dividing attention did not lead to a memory benefit in Session 2. Finally, in Experiment 3, we sampled a much higher performance range in Session 2 by increasing the number of words per block from 6 to 18 in Session 1. The resulting increase in Session 1 spacing nearly doubled overall retention in Session 2, replicating many previous studies of the spacing effect (Bjork & Allen, 1970; Cepeda et al., 2009, 2006). However, participants still showed no divided-attention benefit in Session 2.

Thus, although we sampled a range of different conditions across the three experiments (recall vs. recognition, spaced vs. massed practice, different dual-task manipulations), all three suggested that dividing attention during retrieval practice does not improve memory retention. Pooling the data from all three experiments, the 95% confidence interval about the divided-attention "benefit" on percent recall in Session 2 was -0.4 ± 1.8 ; this means that we can rule out even a very small benefit.

The present experiments failed to produce a divided-attention benefit in learning, despite deliberately attempting to establish the most favorable conditions for eliciting such a benefit. In Session 1, we divided attention only *after* participants developed a strong memory trace; at this point, a successful full-attention memory retrieval should be relatively easy (due to high retrieval strength) and therefore produce little strengthening of memory. In addition, the divided-attention condition was devised to provide sufficient time for memory retrieval, so that participants might struggle but would typically succeed at recall. Nonetheless, no benefit of divided attention was observed in Session 2. We speculate that dividing attention without our "optimal" design features would likely have resulted in greatly *reduced* memory retention. Thus, divided attention is generally an *undesirable* difficulty from the standpoint of memory retention; it causes extra effort and time on the part of learner during retrieval practice, but fails to provide a compensatory benefit.

Although the present study found that dividing attention during memory retrieval failed to increase subsequent memory retention (in Session 2), that does not mean that dividing attention had no effect on performance at all. In Session 1, there were clear signs that retrievals were impaired under divided attention (i.e., it did represent a genuine "difficulty"). Pooling the data from Phase 3 of Session 1 of all three experiments, recall was worse in the divided attention

condition (72.3%) than the full attention condition (76.3 %), $t(121) = 4.00$, $p < .001$, 95% CI [-3.9 ± 1.9]. In addition, when the response was correct, participants responded more slowly in the divided attention condition (3.8 s) than the full attention condition (2.9 s), a 31% increase in latencies that was statistically significant, $t(121) = 12.29$, $p < .001$, 95% CI [0.9 ± 0.14]. Hence, our data support the conclusion of previous research that memory retrieval requires central attentional resources and is thus subject to divided attention costs (Carrier & Pashler, 1995; Fernandes & Moscovitch, 2000; Jacoby, 1991; Moscovitch, 1994; Pashler & Carrier, 1996; Rohrer & Pashler, 2003). These experiments were not designed to test claims that divided attention harms encoding more than retrieval, so the present data are silent on that issue (Baddeley et al., 1984; Craik et al., 1996).

What Makes a Difficulty Desirable?

Some types of difficulties during training - such as spacing, testing, and contextual interference - reliably improve later memory retention. However, other difficulties - such as dividing attention - do not seem to benefit memory retention. What is the key difference between difficulties that improve memory retention and those that harm memory retention?

The Desirable Difficulties hypothesis is primarily an empirical generalization that need not, by itself, necessarily suggest any particular mechanism. Bjork and Bjork's (1992) new theory of disuse, however, asserts that a *desirable* difficulty is one that temporarily decreases retrieval strength. In turn, this decrement in retrieval strength allows for a larger boost in permanent storage strength. Consider, for example, spacing. If a learner masses study, he or she can rely on a temporarily high retrieval strength (Bjork & Allen, 1970). Spacing study allows retrieval strength to decay. This low retrieval strength allows for an especially large increase in

storage strength upon successful retrieval (note: there are other accounts of spacing effects than the Desirable Difficulty account, including contextual variability or differential rehearsal).

Undesirable difficulties, such as dividing attention, may be those manipulations that do not reduce retrieval strength. This account is consistent with other accounts proposing that difficulties that are irrelevant to the memory consolidation - such as visually obscuring to-be-remembered words (Yue, Castel, & Bjork, 2013; but see Mulligan, 1996), withholding feedback during retrieval practice (Pashler et al., 2005), or a drastic discrepancy between visual on-screen text and auditory narration (Yue et al., 2013) – do not benefit later retention. In the present study, dividing attention may have merely delayed retrieval during practice, rather than making retrieval more difficult, *per se*. This claim is consistent with studies contending that memory retrieval cannot occur concurrently with other cognitive processes (Carrier & Pashler, 1995). In the present study, the primary tone task may have used up all available processing resources, effectively blocking memory retrieval. Participants may have rapidly switched between the memory recall and the tone tasks (increasing mean RTs on the word task). This strategy would result in full retrieval strength during recall, offering no subsequent benefit on memory retention. Our use of two different types of concurrent tasks (across experiments) was designed to give us extra chances to find a difficulty level well-suited to producing a memory benefit; however, if parallel processing is generally impossible, then perhaps no divided attention condition will actually yield an intermediate retrieval strength.

Limitations and Directions for Future Research

Naturally, it cannot be ruled out that some type of divided attention manipulation besides the ones investigated here would constitute a desirable difficulty. Although we deliberately set out to create favorable conditions for finding a benefit, we obviously did not sample all possible

divided-attention manipulations. Future research could explore other types of divided attention demands, such as ones that produce greater task confusion or tasks that incorporate stimuli designed to produce associative interference (harkening back to the early experiments of Battig, 1966).

Concluding Remarks

Many studies have demonstrated that memory retrieval difficulty introduced during learning leads to memory benefits during later retrieval (Bjork & Bjork, 1992). Based on this empirical generalization from a diverse set of manipulations and contexts, it seemed plausible that divided attention might also provide such a benefit. However, all three of our experiments produced no divided attention benefit, despite our deliberate attempts to create conditions promoting such a benefit. We did, however, replicate the usual finding of a large benefit of spacing rather than massing practice. The present findings raise the question of why many types of difficulty at practice (e.g., spacing and testing) do improve long-term retention, but dividing attention does not. One speculation is that difficulty benefits performance only when it reduces retrieval strength to an intermediate level. Instead, dividing attention may merely delay the onset of the retrieval without actually reducing retrieval strength.

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Appendix

72 Swahili-English Words Pairs (alphabetized by Swahili word)

<u>Swahili</u>	<u>English</u>	<u>Swahili</u>	<u>English</u>	<u>Swahili</u>	<u>English</u>
alama	sign	gongo	top	mapwa	beach
andiko	book	guba	bay	masia	walk
asali	honey	hakimu	judge	mimba	fruit
bahari	sea	hamali	load	mofa	bread
bakora	stick	hasho	plug	moyo	heart
banda	barn	hasidi	enemy	munda	board
bati	metal	hatua	step	nafasi	room
chama	group	hela	money	nakawa	sound
chapeo	hat	hindi	corn	pevu	adult
chengo	camp	karamu	party	ramba	cloth
cheti	note	kasha	box	rubani	guide
chondo	bag	kidoto	cup	safu	line
dahabu	gold	kigoli	girl	shamba	farm
dawati	desk	kinoo	soap	shimo	well
dindi	hole	kipua	nose	siku	day
dunia	world	kitalu	fence	tama	cheek
duwara	wheel	kiti	chair	tariki	road
farasi	horse	kodi	tax	tuza	prize
fora	goal	kondoo	sheep	umbo	shape
fumo	chief	kota	curve	utando	film
futari	meal	liwado	trail	vuvi	snake
galili	shell	lukuma	food	wardi	rose
gebali	rock	malalo	bed	watani	home
gereza	jail	maliki	king	zomeo	cry

Table 1.

Percent correct (PC) and standard error of the mean (SE) for by Session and Phase for Experiment 1. In Phase 3, participants performed a practice test under full attention (FA) or divided attention (DA). In Session 2, we assessed recall for word pairs previously practiced - in Session 1 - under full attention or divided attention.

	<u>Session 1</u>			<u>Session 2</u>			
	<u>Phase 2</u>	<u>Phase 3</u>		<u>Cued Recall</u>		<u>Recognition</u>	
	--	Divided	Full	Divided	Full	Divided	Full
PC	76.6%	85.7%	88.0%	15.0%	16.1%	61.3%	61.5%
SE	2.1%	1.7%	1.5%	1.4%	1.8%	3.0%	2.4%

Table 2.

Percent correct (PC) and standard error (SE) by Session and Phase for Experiment 2. In Phase 3, participants performed a practice test under full attention or divided attention. In Session 2, we assessed recall for word pairs previously practiced - in Session 1 - under full attention or divided attention.

	<u>Phase 2</u> --	<u>Session 1</u>		<u>Session 2</u>	
		<u>Phase 3</u>		Divided	Full
		Divided	Full	Divided	Full
PC	71.9%	78.0%	82.0%	17.2%	16.7%
SE	2.7%	2.8%	2.6%	1.9%	1.8%

Table 3.

Percent Correct (PC) and standard error (SE) for the cued recall task by Session and Phase for Experiment 3. In Phase 3, participants performed a practice test under full attention (FA) or divided attention (DA). In Session 2, we assessed recall for word pairs previously practiced - in Session 1 - under full attention or divided attention.

	<u>Phase 2</u> --	<u>Session 1</u>		<u>Session 2</u>	
		<u>Phase 3</u>		<u>Divided</u>	<u>Full</u>
		<u>Divided</u>	<u>Full</u>	<u>Divided</u>	<u>Full</u>
PC	49.8%	53.4%	58.9%	30.7%	31.3%
SE	3.0%	3.0%	2.7%	2.4%	2.6%

Figure Captions

Figure 1. The sequence of events on Session 1 of Experiment 1 and Experiment 2. In the Experiment 1, participants attempted to recall a word while a series of tones played. In Experiment 2, participants were actually forced to respond to the word prompt before the tones ceased.

Figure 2. Mean percent correct in cued recall task of Session 2 by experiment for full-attention and divided-attention words. Error bars represent the standard error of the mean based upon the mean square error of the interaction between divided attention condition and session.

Figure 1

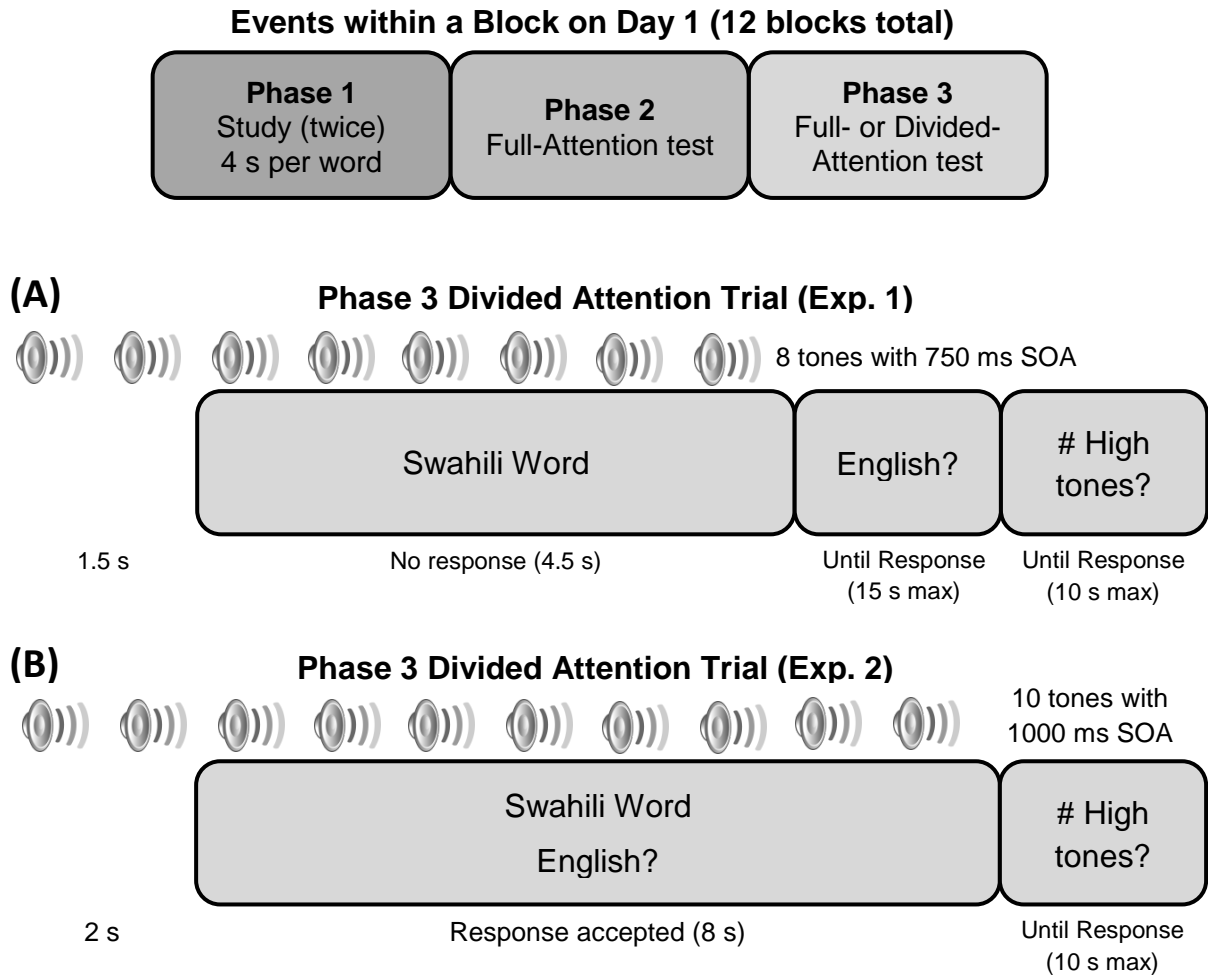


Figure 2

